

Date: 2/5/02 11:38 AM
Sender: Renea P Adkins
To: Karyl DiDiana
Priority: Normal
Receipt requested
Subject: ZDC-ARTCC-212

Hi Karyl,

The last personnel statement (reference requested corrections) was FedExed yesterday. Tracking No. is 813987904010.

I advised Glen T. (ZDC) to look for it today.

Thanks,
Renea, ZID-505.3
(317-247-2269)

FedEx USA Airbill

Tracking Number

813987904010

ID No.

0215

Pick up # 233

Sender's Name

1 From Please print and print hard

Date Feb04, 2002

Sender's FedEx Account Number

(1) (2)

Sender's Name Renea Adkins

Phone (317) 247-2269

Company FAA/AIR TRAFFIC CNTRL CNTR

Address 1850 S SIGSBEE ST

Day/Evening/Weekend

City INDIANAPOLIS State IN ZIP 46241

2 Your Internal Billing Reference

07110341

3 To

Recipients Name Mr. Glen R. Trautner Phone (703) 771-3454

Company Federal Aviation Administration (FAA)

Address Washington ARTCC

Address 825 F. Market St.

Day/Evening/Weekend

To "HOLD" at FedEx location, print FedEx address here.

City Leesburg State VA ZIP 22075

NEW Peel and Stick FedEx USA Airbill

See back for application instructions.

Questions? Call 1-800-Go-FedEx® (800-463-3339)

Visit our Web site at www.fedex.com

By using this Airbill you agree to the service conditions on the back of this Airbill and in our current Service Guide, including terms that limit our liability.

0114261137

4a Express Package Service

Delivery commitment may be later in some areas.

☒ FedEx Priority Overnight

☐ Next Business Morning

☐ Next Business Afternoon

☐ FedEx 2Day®

☐ Next Business Day

☐ Next Business Evening

4b Express Freight Service

Delivery commitment may be later in some areas.

☐ FedEx 1Day Freight®

☐ Next Business Day

☐ Next Business Evening

☐ FedEx 2Day Freight®

☐ Next Business Day

☐ Next Business Evening

☐ FedEx 3Day Freight®

☐ Next Business Day

☐ Next Business Evening

☐ FedEx 4Day Freight®

☐ Next Business Day

☐ Next Business Evening

5 Packaging

☒ FedEx Extra®

☐ Other Packaging

6 Special Handling

☐ Sunday Delivery

☐ Signature Required

☐ Signature Required

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RETAIN THIS COPY FOR YOUR RECORDS

359

By signing this Airbill you agree to the service conditions on the back of this Airbill and in our current Service Guide, including terms that limit our liability.

Rev. Date 1/28/04 F154132-01/04 IN FedEx-PRINTED IN U.S.A. © 2004 FedEx

Date: 2/7/02 4:20 PM
Sender: Karyl DiDiana
To: Renea P Adkins
Priority: Normal
Subject: Re[4]:Fwd[3]:Accident Pkg AAL77; 9/11/01

This is good let now I am remebering what Arnie said...I will talk to HQ about this.

I'll let you know what happens...Thanks again for all your help.

KD

Reply Separator

Subject: Re[3]:Fwd[3]:Accident Pkg AAL77; 9/11/01
Author: Renea P Adkins
Date: 2/7/02 4:20 PM

Hi Karyl,

I left a voice message for Arnie at his home. He was involved in the coordination with you. From what he shared with me and my knowledge of the situation, this is my understanding:

Impel Radar and Impel Radar Coordinator (tracker) were recorded on the same channel. The tracker came on at approximately 1351 and some seconds. Side A of the cassette is the entirety of channel "A" which is radar (A/G + G/G communication) when a tracker is not in place. However, when a tracker is plugged in, there is a split mode configuration. The "A" channel gives you G/G and the "B" channel gives you A/G communications. Side B of the cassette is the "B" channel which is radar when a tracker is in place.

There would not have been the "...five minutes before initial contact..." the way it was recorded. The transcript was started at the whole minute the tracker came on.

Thank you, Renea

Reply Separator

Subject: Re[2]:Fwd[3]:Accident Pkg AAL77; 9/11/01
Author: Karyl DiDiana
Date: 2/5/02 4:13 PM

HI RENEA

I NEED A LITTLE MORE EXPLANATION THAN THE INFORMATION WRITTEN BELOW ON THE TAPE. WHAT WAS COORDINATED. SO MANY THINGS GO THROUGH THIS OFFICE AND HQ NEEDS FURTHER CLARIFICATION OF WHAT WE (ZID AND 505) DISCUSSED, I DO NOT RECALL EXACTLY WHAT WAS COORDINATED.

PLEASE LET ME KNOW VIA A CCMail AFTER YOU HAVE A CHANCE TO INQUIRE.

THANKS ALOT

KD

Reply Separator

Subject: Re:Fwd[3]:Accident Pkg AAL77; 9/11/01
Author: Renea P Adkins
Date: 1/29/02 8:01 AM

Hi Karyl,

Thank you for your help. I'm in the process of making corrections as stated below.

I'm coordinating with Glen from ZDC to let him know that I plan to overnight everything but one personnel statement which I will overnight as soon as the employee returns to work in a week or so.

This is what is on the label that is applied to the tape case of the IMP RC position:

"Side A encompasses the Impel Radar position and continues with the Radar Coordinator position at first transmission (approximately 1351:58). Side B encompasses the Impel Radar position not included on Side A. This was coordinated with AGL-505."

Thanks Again, Renea

Reply Separator

Subject: Fwd[3]:Accident Pkg AAL77; 9/11/01
Author: Karyl DiDiana
Date: 1/28/02 8:17 AM

Joe/Renea

Please see the response below.

As for the tape and transcript just CCMail me back with a brief statement.

As for the Ops Equipment configuration statement.

It looks like they have to explain or just have them amend their statement to say they do not recall the various settings...or the equipment was configured as

shown on the attached diagram (EXAMPLE: FAAO 8020.11B,
Appendix 2, Personnel Statements)

I did tell them about the paragraph however they
responded as stated below.

So please have them either explain or amend to conform
with the appendix.

Controller Relief briefings...I think they just want you
to take out those words....not the actual spoken words.

You can just send me a ccMail with any questions. I will
await your brief statement on the tape and transcript.

When all of this is taken care of I will forward to AEA
Region since that is where the actual package is so they
have this for their records.

Thanks

KD

Forward Header

Subject: Fwd[2]:Accident Pkg AAL77; 9/11/01
Author: Cassandra James
Date: 1/25/02 6:47 AM

Karyl,

This is in response to our telephone conversation yesterday regarding the
facility's questions about the corrections to the above mentioned accident
package. Please ask the facility to do the following:

All sounds (beeping, ringing, laughing, background noise, etc.) that were heard
on the tapes are to be changed to "(unintelligible)." Only spoken words
(verbatim) should be included in the transcript.

Remove all "(controller relief briefing)" and "(controller briefing continues)" from
the transcripts.

Thirteenth Transcript: Ask the facility to explain in writing why the beginning
time of the transcript is not 5 full minutes prior to initial contact.

Personnel Statements: Please ask the controllers to explain why the
equipment configuration is not included on their statement.

Thanks,
Cassandra

Forward Header

Subject: Fwd:Accident Pkg AAL77; 9/11/01
Author: Cassandra James
Date: 1/16/2002 12:02 PM

Art,

Please see the attached document which contains the corrections for the above

mentioned package.

Please forward corrections to me by January 30, 2002.

Thanks,
Cassandra



AAL77.DOC

Forward Header

Subject: Accident Pkg AAL77; 9/11/01
Author: Robin Holmes
Date: 1/2/2002 11:34 AM

We received the accident package for the following:

AAL77; 9/11/01
Washington, DC
ZDC-ARTCC-212

We'll keep you posted of its status.

thanks

Date: 2/5/02 4:13 PM
Sender: Karyl DiDiana
To: Renea P Adkins
Priority: Normal
Subject: Re[2]:Fwd[3]:Accident Pkg AAL77; 9/11/01

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Thanks Again, Renea

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Author: Karyl DiDiana
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Joe/Renea

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Author: Robin Holmes
Date: 1/2/2002 11:34 AM

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AAL77; 9/11/01
Washington, DC
ZDC-ARTCC-212

We'll keep you posted of its status.

thanks

Date: 2/7/02 4:20 PM
Sender: Renea P Adkins
To: Karyl DiDiana
cc: Joseph J Kuka-Jr; William A Orr; Renea P Adkins
Priority: Normal
Receipt requested
Subject: Re[3]:Fwd[3]:Accident Pkg AAL77; 9/11/01

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Cassandra

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Date: 1/16/2002 12:02 PM

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Please forward corrections to me by January 30, 2002.

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Cassandra



AAL77.DOC

Forward Header

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Author: Robin Holmes
Date: 1/2/2002 11:34 AM

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AAL77; 9/11/01
Washington, DC
ZDC-ARTCC-212

We'll keep you posted of its status.

thanks

Date: 1/30/02 2:02 PM
Sender: Renea P Adkins
To: Karyl DiDiana
cc: Renea P Adkins
Priority: Normal
Receipt requested
Subject: ZDC-ARTCC-212

Hi Karyl,

I am mailing the corrections for AAL77 tonight via FedEx, tracking number is 813987903995.

There is one personnel statement that the individual will not be returning to the facility until Friday or possible Monday. I will FedEx that one the day he returns.

The corrections were made per the coordination.

Thanks again for your help.

Renea, x269

Date: 1/17/02 1:43 PM
Sender: Glen R Trautner
To: Renea P Adkins
Priority: Urgent
Receipt requested
Subject: AAL77 Corrections

Renea,

Let me know if you have any problems.

Glen
703-771-3454



AAL77_~1

ZDC-ARTCC-212
AAL77

✓ Sixth Transcript: Indianapolis ARTCC Henderson Sector Radar Associate position:

1. Page 1 of 13: Change date of memo to the date that the specialist will re-certify the transcript.
- ✓ — 2. Page 1 of 13: Legend: Add "Unknown" agency after "AAL2493." — *moved under AAL2493 no UNKN before it*
- ✓ 3. Page 2 of 13: Transmission 1242:00: Was "beeps" transmitted or was it a sound that was heard on the tape? If it is a sound, change "beeps" to "(unintelligible)."
- ✓ 4. Page 2 of 13: Transmission 1242:01: Change "(laughing)" to "(unintelligible)."
- ✓ 5. Page 2 of 13: Transmission 1242:13: Change "(background noise)" to "(unintelligible)."
- ✓ 6. Page 5 of 13: Transmissions 1257:55, 1258:06, and 1258:12: Change to "(unintelligible)" if beeping and ringing are sounds that were heard on the tape.
- ✓ 7. Page 6 of 13: Transmission 1301:50: Change "beeping" to "(unintelligible)."
- ✓ 8. Page 7 of 13: Transmission 1302:00: Change "ringing" to "(unintelligible)."
- ✓ 9. Page 7 of 13: Transmission 1302:28: Change "(background noise)" to "(unintelligible)."
- ✓ 10. Page 7 of 13: Transmission 1306:18: Change "(beeping)" to "(unintelligible)."
- ✗ 11. Page 8 of 13: Transmission 1306:31: Is "radiar" misspelled? Should it be "radar?" — *says radiar didn't change*
- ✓ 12. Page 8 of 13: Transmissions 1308:44, 1308:54, and 1308:59: Change to "(unintelligible)" if beeping and ringing are sounds that were heard on the tape.
- ✓ 13. Page 9 of 13: Transmissions 1309:41 and 1310:00: Change "(background noise)" to "(unintelligible)." *+ 1310:01*
- ✓ 14. Page 9 of 13: Transmission 1310:31: Change "(beeping)" to "(unintelligible)."
- ✓ 15. Page 11 of 13: Transmissions 1313:54, 1314:04, 1314:10, 1314:16, 1314:22, 1314:28, and 1314:34: Change to "(unintelligible)" if beeping and ringing are sounds that were heard on the tape.

✓ Seventh Transcript: Indianapolis ARTCC Dacos Sector Radar position:

- ✓ 1. Page 1 of 5: Change date of memo to the date that the specialist will re-certify the transcript.
- ✓ 2. Page 2 of 5: Transmission 1254:34: Change "(controller relief briefing)" to "(unintelligible)." *Take out per HQ*
- ✓ 3. Page 2 of 5: Transmissions 1254:44 and 1255:22 Change "(relief briefing continues)" to "(unintelligible)." *HQ*
- ✗ 4. Page 2 of 5: Did transmission 1254:44 go past whole minute? If not, add 1255 after this transmission. *yes, it went to 1255:17*
- ✓ — 5. Page 3 of 5: Transmission 1259:44: Should "falouth" be "falmouth?"

✓ Eighth Transcript: Indianapolis Dacos Sector Radar Associate position:

- ✓ 1. Page 1 of 7: Change date of memo to the date that the specialist will re-certify the transcript.
2. Page 2 of 7: Transmission 1254:34: Change "(controller relief briefing)" to "(unintelligible)." *HQ*
3. Page 2 of 7: Transmission 1254:44: Change "(relief briefing continues)" to

“(unintelligible).” *HQ*

4. Page 2 of 7: Transmission 1255:27: Change “(relief briefing continues)” to “(unintelligible).” *HQ*

- ✓ - 5. Page 3 of 7: Transmission 1259:44: Should “falouth” be “falmouth?”

- ✓ 6. Page 3 of 7: Transmission 1305:27: Change “(background noise)” to “(unintelligible).”

- ✓ 7. Page 4 of 7: Transmission 1306:18: Change “beep” to “(unintelligible).”

- + 8. Page 5 of 7: Transmission 1306:31: Should “radia” be “radar?” — *says radar didn't change*

- ✓ 9. Page 5 of 7: Transmission 1310:32: Change “beep” to “(unintelligible).”

✓ Ninth Transcript: Indianapolis ARTCC Impel Sector Radar position:

- ✓ 1. Page 1 of 9: Change date of memo to the date that the specialist will re-certify the transcript.

- ✓ - 2. Page 1 of 9: Legend: Add “Unknown” agency after “BTA4283.”

- ✓ 3. Page 1 of 9: Transmission 1306:29: Change “beep” to “(unintelligible).”

- ✓ 4. Page 2 of 9: Transmission 1308:22: Change “beep” to “(unintelligible).”

- ✓ 5. Page 3 of 9: Transmission 1312:33: Change “beep” to “(unintelligible).”

- ✓ 6. Page 5 of 9: Transmission 1318:42: Change “beep” to “(unintelligible).”

✓ Tenth Transcript: Indianapolis ARTCC Impel Sector Radar Associate position:

- ✓ 1. Page 1 of 3: Change date of memo to the date that the specialist will re-certify the transcript.

- ✓ - 2. Page 1 of 3: Legend: Remove “BTA4283” from legend. There aren't any transmissions from BTA4283 within this transcript.

- ✓ 3. Page 2 of 3: Transmission 1340:21: Change “beep” to “(unintelligible).”

- ✓ 4. Page 3 of 3: Transmission 1341:27: Change “beep” to “(unintelligible).”

✓ Eleventh Transcript: Indianapolis ARTCC Batesville Sector Radar position:

- ✓ 1. Page 1 of 5: Change date of memo to the date that the specialist will re-certify the transcript.

- ✓ - 2. Page 2 of 5: Transmission 1309:26: Change “it's” at the end of the third line (2nd it's) to “its.”

- ✓ 3. Page 4 of 5: Transmission 1318:42: Change “beep” to “(unintelligible).”

✓ Twelfth Transcript: Indianapolis ARTCC Batesville Sector Radar Associate position:

- ✓ 1. Page 1 of 5: Change date of memo to the date that the specialist will re-certify the transcript.

- ✓ 2. Page 4 of 5: Transmission 1312:33: Change “beep” to “(unintelligible).”

✓ Thirteenth Transcript: Indianapolis ARTCC Impel Sector Radar Coordinator position:

1. Page 1 of 1: Change date of memo to the date that the specialist will re-certify the transcript

- + 2. Page 1 of 1: Beginning time of transcript is not 5 full minutes prior to initial contact.

*cc. to Kayl
with State
on tape
see tape
(attached)*

Section 10: Personnel Statements:

All personnel statements from Indianapolis ARTCC have the following statement (or

New statements attached "amended" on 11/2

similar): "Operational equipment configuration is not included with this statement."

Please explain. If controllers do not recall what the various settings were, please have them use the following statement:

"I do not remember what the various settings of the operational equipment were at the time of the accident."

✓ 1. John A. Thomas, Indianapolis Center: Missing time of accident (1338). *here Monday*

X Section 11: Weather Product: The weather product should be certified. *we didn't send WX*